
Chief Executive Report

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**Chief Executive Report
Part A
Board Meeting, 3 November 2016**

Wandsworth Talking Therapies (IAPT)

You will recall in my last report to the Board I informed you that a team from the Trust including Ian Petch (Director of Psychology & Psychotherapy), Hendrik Hinrichsen (Lead Clinical Psychologist), and myself presented to Wandsworth CCG our lead bid for provision of 'Talk Wandsworth', a remodeled talking therapies service for the borough for adults with common mental health problems.

We are hopeful that our bid will be successful and; an announcement is expected soon. If successful, we shall put in place preparations to ensure that the new service is up and running by 1 April, including mobilisation meetings with the team.

If we are appointed, we shall look forward to working with CCG colleagues to implement an innovative redesigned service. I would like to express my gratitude to the team who created such an impressive bid.

South West London Sustainable Transformation Plan

The South West London STP was submitted to NHS England on 21 October for assurance. Once the plan has been assured, the STP will publish it. They hope to publish the summary and then the full plan as soon as possible, for discussion with local people.

NHS Improvement Shadow Segmentation

I reported last month that NHS Improvement (NHSI) published its new Single Oversight Framework, superseding the Monitor Risk Assurance Framework, and the TDA Accountability Framework, and aiming to bring about a more joined-up approach and improved partnership working between national bodies. NHSI have undertaken a shadow segmentation exercise of Trusts based on performance data and intelligence through discussion with providers.

We have been placed in segment two of four, described as 'targeted support', the largest segment which covers 45% of providers. This means that NHSI will provide support to the Trust to improve performance where necessary across five themes: quality of care, finance and use of resources, operational performance, strategic change, leadership improvement capability (well-led).

Equality and Diversity

On 27 October I attended the Black Mental Health Conference in Tooting. This was the 8th year of the event, which aims to address the over-representation of BME communities in mental health services. This year there was a particular focus on socially orientated approaches to recovery, and was well attended with over 60 people joining the event. We were able to present the work we have done on improving equality and diversity in the Trust, as well as our future plans..

NHS Staff Survey 2016

NHS 2016 Staff Survey was launched on Monday 10 October and sent to 2626 staff using mixed methods (both electronic and paper). As of Monday 24 October, 11.2% of our workforce has responded so far, which is on par with last year.

Our top three Directorates with the best response rates: (Picker, 24 October 2016)

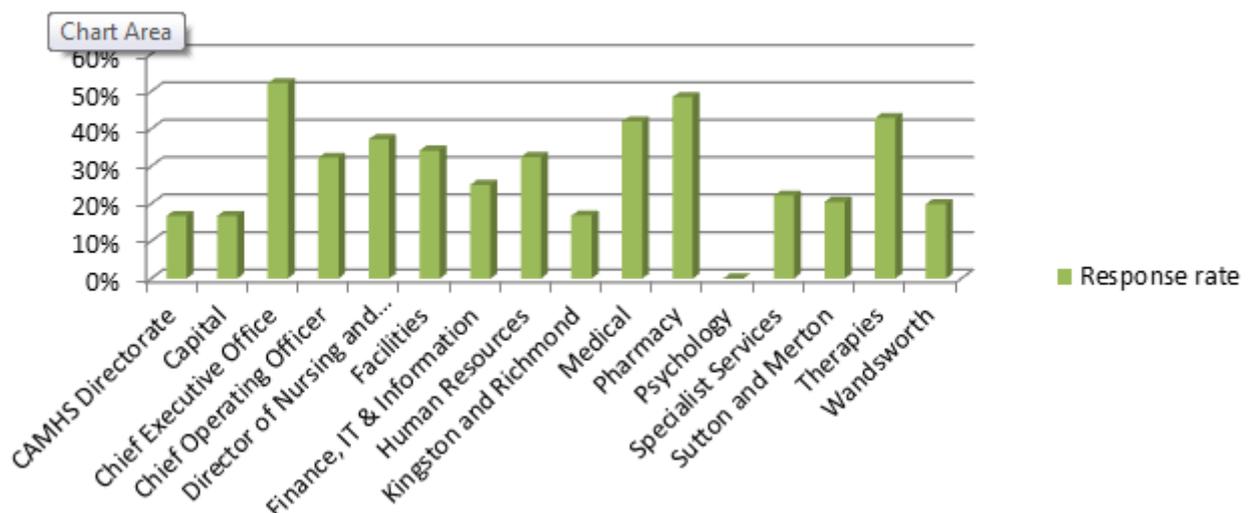
| Directorate | % |
|------------------------|-----|
| Chief Executive Office | 30% |
| Therapies | 28% |
| Medical | 25% |

To increase completion rates, there is now an opportunity for two members of staff to win £25 worth of vouchers as part of a weekly draw by Picker. This is in addition to extra day's annual leave for one member of staff from the top performing Directorate, which will again be drawn at random by Picker on a monthly basis. Roadshows will be held throughout November across Springfield, Tolworth, Richmond Royal and Jubilee Health Centre to encourage staff to complete their surveys.

Reminders will be sent to all staff over the next few weeks. The survey runs from Monday 10 October and closes on Friday 2 December.

Results from across the directorates are as follows: (Picker, 24 October 2016)

Staff Survey 2016 response rate Week 3



Health and Wellbeing

The Trust's Health and Wellbeing Strategy 2016 – 2021 was launched at the September's Leadership Conference. The strategy incorporates NICE Public Health Guidance, the Greater London Authority (GLA) Charter and Public Health Responsibility Deal in helping the Trust to achieve its strategic objectives around staff health and wellbeing. The strategy is supported by a clear action plan and wellbeing indicators which will be used to monitor performance against specific targets, including sickness and turnover rates, mandatory training with a specific focus on number of staff off sick for 28 days or more with musculoskeletal and/or mental health problems.

David Bradley
Chief Executive
October 2016